

# 05COMMUNICATION

## Landline Phone, Internet, Bundled Package & Mobile Plan

Web Site: <http://www.05com.com.au>: Email to: [05comadmin@05com.com.au](mailto:05comadmin@05com.com.au) or post to: PO Box 363 Springwood QLD 4127

Today's Date:		Referrers Folio No:		Referrers Name:	
NPO ORGANIZATION			CONTACT NAME		
NPO PHONE NO		NPO EMAIL			
<b>CONTRACT – PERSON RESPONSIBLE FOR SERVICE</b>					
Last name: / Business Name		First:	Middle:	<input type="checkbox"/> Mr. <input type="checkbox"/> Mrs.	<input type="checkbox"/> Miss <input type="checkbox"/> Ms.
				Birth date: / /	
Street address:			Mobile Number		Home Phone No: ( )
Town		State:		Post Code:	
Email (Notices & Billing)			ABN Number		
<b><u>NON Business to Complete this section.</u></b> Employment Status: [ ] Full Time [ ] Part Time [ ] Unemployed [ ] Pension		Employer:			Employer phone no.:  ID sighted by Referrer YES / NO
License No/Passport/Proof of Age Card		Employer Email			
Australian Resident Non Resident		Rented/Owned	Time at address		Yrs Months
Person is over the age of 18 you Yes / No					
<b>PERSON MUST BE OVER 18 YO. A PARENT or guardian TO SIGN CONTRACT IF PERSON IS UNDER THE AGE OF 18.</b>					
ACCOUNT TO BE HELD BY ( If under 18 Years)					
Last Name		First	Middle	Email	
.....					
SERVICE ADDRESS					
<b>PREFERRED 05COM EMAIL USERNAME</b>			<b>PREFERRED PASSWORD</b>		
CANNOT HAVE USERNAME AS PART OF PASSWORD / Need 7 characters letters and numbers					

### CONNECTON & CHURN DETAILS

New Phone Service - Usually 7 to 10 working days depending on area and tech availability

New ADSL service - Usually 7 to 14 working days depending on area and tech availability

Churn of Phone – Usually 3 to 5 working days Telstra and Optus

Churn of ADSL – Usually 5 to 7 working days Telstra/Phone and internet (ULL and naked tail) 10 to 14 days Optus

Signature.....Date.....

This is to confirm the above information is true and correct and I am aware of the time frame to connect.

**PSTN PHONE LINE**

BUSINESS  RESIDENTIAL  CHURN  NEW  RELOCATE

**NEW PSTN PHONE LINE INSTALLATION**  \$59.00  
 NEW PHONE WITH EXISTING CABLING (REMOTE SETUP)

**NEW PSTN PHONE LINE INSTALLATION**  \$125.00  
 CABLING WITH TECH VISIT

**NEW PSTN PHONE LINE INSTALLATION**  \$299.00  
 NEW CABLING

**NEW CONNECITON FEES**

TELSTRA – NEW CONNECTION  \$110.00

TELSTRA – CHURN  \$27.50

OPTUS ULL OR NAKED TAIL – New Connection  \$176.00

**CHURN FEES**

CHURN FROM OPTUS NETWORK  \$49.00

CHURN FROM NON OPTUS NETWORK  \$0.00

**ONCE OF ONLY TOTAL FEE** **\$**

**ADSL SERVICE - EARLY TERMINATION FEES APPLY.**  
 TELSTRA – MINIMUM TERM 6 MONTHS Prorata on months left of 6months x monthly contract fee  
 OPTUS – MINIMUM TERM 12 months  
 ULL \$ 264.00      NAKED TAIL \$132.00

**INTERNET** TELSTRA / OPTUS

ADSL SERVICE NUMBER TO BE CHURNED

EXISTING CARRIER IF CHURNING

BILLING ACCOUNT NUMBER

MODEM BRAND/MODEL YOU ARE USING

ZONE 1  ZONE 2  ZONE 3

ADSL ONLY  BUNDLE

UNLIMITED INTERNET  LANDLINE ONLY

CONTRACT DETAILS ADSL / BUNDLE / MOBILE	MOBILE PLAN
<input type="checkbox"/> NO CONTRACT <input type="checkbox"/> 6 MONTHS <input type="checkbox"/> 12 MONTHS <input type="checkbox"/> 24 MONTHS	<input type="checkbox"/> + IPHONE 5S <input type="checkbox"/> + SAMSUNG S5 <input type="checkbox"/> BYOM      GB <input type="text"/> <b>24 MONTHS CONTRACT</b>

Reseller Included  YES / NO	<b>MONTHLY FEE</b> <input style="width: 100%; height: 20px;" type="text"/> <input style="width: 100%; height: 20px;" type="text"/>
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<input type="checkbox"/> RESELLER & ABE MEMBERSHIP ONLY \$15.00	NO CHARGE INCLUDE IN PRICE	\$
<input type="checkbox"/> PIHH PROGRAM PART SHARE \$20.00		\$

**TOTAL MONTHLY FEE** **\$**

**IMPORTANT:** The internet component in the Phone & Internet package will be ADSL+2 or High Speed Broadband. Unfortunately, because service availability at the exchange varies between time of application and the placement of the order, the type of service will only be known when the service is accepted for provisioning.

**PRINT NAME**.....**Signage**.....**Date**.....

This is to confirm the service you require and acknowledge the fees to be charged.

- You are a client of 05COMMUNICATION. All personal information including Credit Card detail, is held on our secure servers.
  - 05COMMUNICATION promotes services of other prime carriers. All billing, marketing and promotions are provided through ABE Marketing.
  - Packages are for 24 months unless otherwise stated. Early Termination Fees apply. Early Termination Fee varies for different carriers and are provided when the prime carrier is established.
  - The Phone & Internet package you choose may not be available in your area. You will be advised before the application is finalized, on the chosen package availability in your area.
  - By taking
    - an 05COMMUNICATION Phone and Internet Package, you can earn Loyalty Shares (Refer conditions)
    - a Resellers Pack, you are eligible to source clients for 05COMMUNICATION and ABE Marketing and earn ongoing trailers
    - a PIHH pack, you are eligible to participate in the investment property program
- .CONDITIONS APPLY
- 05COMMUNICATION Phone and Internet Plans are not for resale purposes.
  - 05COMMUNICATION Phone and Internet Phone Plans exclude all call charges except where designated and internet data usage is unlimited. (Fair use policy applies).

**Customer Agreement**

- I certify that I have the authority to authorize these changes and the details I have provided are true and correct.
- I am aware services are provided through 05 Communications and ABE Marketing is the billing & collection agent for 05 Communications.
- I authorize 05 Communications/ABE Marketing to sign any additional documents on my behalf, to give effect to these changes.
- I agree to abide by the Terms & Conditions of service and Service Rates published online at www.05com.com.au web site.
- I acknowledge this service is a 24 month term contract and commences the day this service is provisioned by our provider.
- I will inform 05 Communications/ABE Marketing in writing of any changes to my details.
- I am aware of the calls I am expected to pay for.
- A Member agrees to allow ABE Marketing to access private information necessary for the good administration of the services.
- A Member also agrees to allow relevant information to be shown in the member's area of your fellow members. This information is limited to your name, email address, and the account balance of my account
- I have read and understand the Special Terms & Conditions of the 05COMMUNICATION Phone and Internet Plans.

**ABE Marketing's Strict Terms and Conditions of Payment**

These terms and conditions are set up in the best interests of all parties, as these terms and conditions ensure the integrity of the programs as well as the value of all ABE Marketing Loyalty Shares.

Payment of first months rental is payable on application. Pro rata charges will be applied to the account from start date to the end of month billing period. Thereafter the monthly rental will be due on the 1<sup>st</sup> of each month for the life of the contract.

What happens if the account is not paid by the first of each month;

- Reminder email sent on 2nd of the month. This email incurs a \$10.00 charge to your account.
- If payment is not received within 2 business days of this reminder, your services will be suspended and any eligible share entitlement or commission entitlement for that month, will be forfeit.
- If payment is not received by 4th day of the month, your service will cease to operate, you will be charged your monthly plan charge X months left on the contract, and a final demand email sent for the total amount. This incurs a \$10.00 charge to your account.
- A Member in the Home Investment Program will also forfeit their position in the program if the account remains unpaid by 4th day of the month and the share sold as per terms and conditions of participation in the program.
- All ABE shares will be forfeited by a customer if ABE has to take legal action to recover the debt
- Debt recovery will commence.

In addition to any other rights or remedies of 05COMMUNICATION/ABE Marketing, in the event of the Member's default, 05COMMUNICATION/ABE Marketing is entitled to charge and recover costs incurred for the collection of payment, such as, though not limited to, 05COMMUNICATION /ABE Marketing's collection costs in time @ \$100 per hour Inc GST, other costs incurred, collection agency fees and legal fees, payment dishonour fees, interest at the current bank overdraft rate, from the due date for payment until payment is received in full.

**Disconnection and Reconnection**

- Disconnection fee of \$9.95 applies if your service has been suspended due to non payment.
- Reconnection fee of \$9.95 applies if you require service restored once account has been paid.

These Terms and Conditions are in place for the protection of your share value. Non payment of accounts & collection costs both have a detrimental effect your share value. These fees are charged to help offset the cost of collections as the Courts do not award full costs. ABE will be ruthless and will pursue, through the legal system, if the terms and conditions of payment are not met. Please ensure you understand and accept these conditions.

**Customer Billing & Payment Terms**

- I authorize 05Communication to debit this credit card for service charges where nominated.
- Payments for 05COMMUNICATION Packages will be paid by Internet Schedule or by Credit Card on the 1<sup>st</sup> of each Month. Payments by Internet schedule must show your Folio number as a payment reference so allocation of payment can be easily identified.
- The first month payment will require a pro rata payment from the date of connection with 05Com until the end of the month
- Other charges such as call costs will be charged separately and must be paid within 3 days of receipt
- An invoice is created on the 1<sup>st</sup> of the month and all 05Communication Phone and Internet Plan charges are charged one month in advance.
- I am aware and acknowledge overdue emails will attract a charge of \$10.00 each email sent.
- I am aware and accept Credit Charge payments incur a 2% surcharge
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Internet Schedule  Credit Card  Visa  Master Card

Card Number					Expiry	/
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I Acknowledge I have read the Terms & Conditions of this contract and authorize the use of the credit detail above, in payment of my account.

Signature ..... Date .....

Print Name .....